billionaire blood

STORE POLICIES / EFFECTIVE NOVEMBER 3, 2026

shipping & returns

shipping & fulfillment

Orders are fulfilled by our third-party fulfillment partner. Shipping charges and estimated delivery dates appear at checkout. Delivery times are estimates and may be affected by carrier delays. We ship to the destinations offered at checkout.

returns

For hygiene and safety, opened or used skincare products cannot be returned unless defective or otherwise required by law. Unopened, unused products in their original packaging may be requested for return within 14 days of delivery. Email us before sending anything back so we can provide instructions. Return shipping is the customer’s responsibility unless we made an error or the item was defective. Original shipping charges are not refundable except where required by law.

damaged, defective or incorrect orders

Please email us within 7 days of delivery with your order number, a description, and clear photos. We will review the issue and arrange an appropriate replacement or refund. This reporting window does not limit rights provided by applicable law.

refunds & cancellations

Approved refunds are issued to the original payment method, typically subject to your payment provider’s processing time. Contact us promptly to request a cancellation; once fulfillment begins, cancellation may not be possible. Nothing in this policy limits statutory consumer rights.

privacy policy

information we collect

We collect information you provide when ordering, contacting us or subscribing, such as your name, email, shipping/billing address, order details and messages. Our website and service providers may also collect IP address, device/browser data, cookies and usage information. Payments are processed by payment providers; we do not need your full card number to fulfill an order.

how we use it

We use information to process payments and orders, ship products, answer questions, send transactional notices, prevent fraud, maintain records, improve our store and send marketing when permitted. You may unsubscribe from marketing emails at any time.

who receives it

We share necessary information with service providers such as Wix, Selfnamed, payment processors, shipping carriers, and any enabled analytics or marketing providers. We may disclose information when legally required or as part of a business transfer. We do not sell customer contact lists; advertising technologies, if enabled, may be subject to separate privacy rights.

cookies, security & retention

Cookies may support checkout, site performance, analytics and advertising if enabled. Browser settings and any website consent controls can manage cookies. We use reasonable safeguards and retain data only as needed for operations, legal compliance and legitimate business purposes; no system is perfectly secure.

your choices & children

Email us to request access, correction or deletion of your information, subject to applicable law and recordkeeping duties. Depending on your location, additional privacy rights may apply. Our store is not intended for children under 13, and we do not knowingly collect their information.

terms & conditions

using this site

By using billionaireblood.com or placing an order, you agree to these terms. You must use the site lawfully and must not interfere with its security or operation.

products, prices & orders

Product descriptions, availability, packaging and prices may change. Prices are in U.S. dollars; applicable taxes and shipping are shown at checkout. We may correct errors, limit quantities or cancel orders for legitimate reasons, including stock issues, pricing mistakes or suspected fraud. Payments are subject to authorization.

shipping, returns & refunds

Our shipping & returns policy above forms part of these terms. Fulfillment and delivery may involve third-party providers.

skincare information

Products are cosmetic products for external use only. Read ingredients and directions, patch test as appropriate, and stop use if irritation occurs. Results vary. Website content is not medical advice; products are not intended to diagnose, treat, cure or prevent disease.

content & third parties

Our brand names, logos, imagery and original content may not be reused commercially without permission. Third-party links and services have their own terms and policies.

liability & applicable law

To the extent allowed by law, we are not liable for indirect or consequential losses arising from use of this website. Nothing here excludes consumer rights or liability that cannot legally be excluded. These terms are governed by Massachusetts law, subject to mandatory consumer protections.

updates

We may update these policies and terms by posting revised versions with a new effective date. The version in effect when an order is placed applies to that order, unless the law requires otherwise.

contact

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